BUTTE COUNTY SUPERIOR COURT ADR NEUTRAL EVALUATION FORM

As part of the Butte County Superior Court quality assurance review of the neutrals it appoints for ADR programs, we ask that you please complete the following survey.

ADR process (please check one): __ Arbitration; ___Mediation; __Settlement Conference

On a scale of 1 to 5, 1 being the lowest score and 5 being the highest score, please indicate your level of satisfaction by rating the following statements:

Question	Lowest				Highest
This process allowed the parties to be heard.	1	2	3	4	5
This process offered a safe and secure setting.	1	2	3	4	5
I did not feel unduly pressured by the neutral to reach agreement.	1	2	3	4	5
The neutral skillfully structured the process.	1	2	3	4	5
The neutral understood the key issues.	1	2	3	4	5
I recommend the court continue to use this particular neutral.	1	2	3	4	5
This process was fair to all parties.	1	2	3	4	5

Please provide any additional comments you feel would be helpful to court administration in evaluating this particular court appointed neutral and/or the ADR process in general:

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_____.

Please complete this survey and return it to:

Butte County Superior Court
ATTN: Civil Division / ADR Administrator
1775 Concord Ave.
Chico, CA 95928

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